

## **Guideline ePermit STA Enhancement Internal Compliance Program (ICP) Module**

#### **Guideline For User Role**

12th March 2025

#### Together Beyond Excellence.







dnexmalaysia









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# **Enhancement Overview**

#### **Overview**



#### **Module ICP - Internal Compliance Programme**

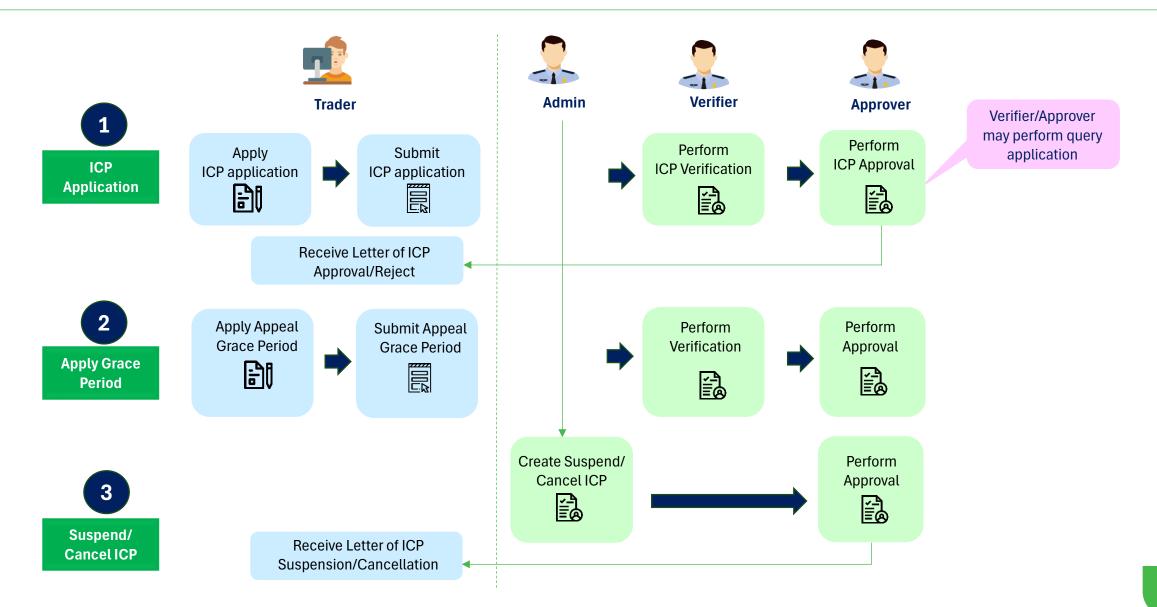
- > ICP is required for Permit with application type **Bulk** and **Multiple-use**
- > Each company may only have 1 active ICP at one time

"ICP is a set of procedures that company officials must satisfy before an item is exported from the company. It ensures that transactions satisfying the export control regulations enacted by the government.

An **ICP is a prerequisite** for any enterprises operating in Malaysia that wish to avail **themselves of bulk** and multiple-use permits under the STA."

## **Internal Compliance Program (ICP)**







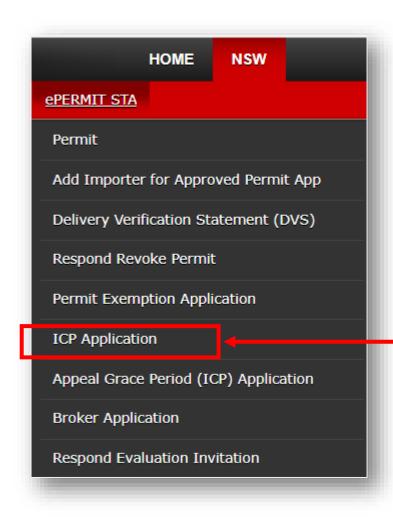


## ICP Module: For TRADER

1 ICP Application

## **ICP Application**

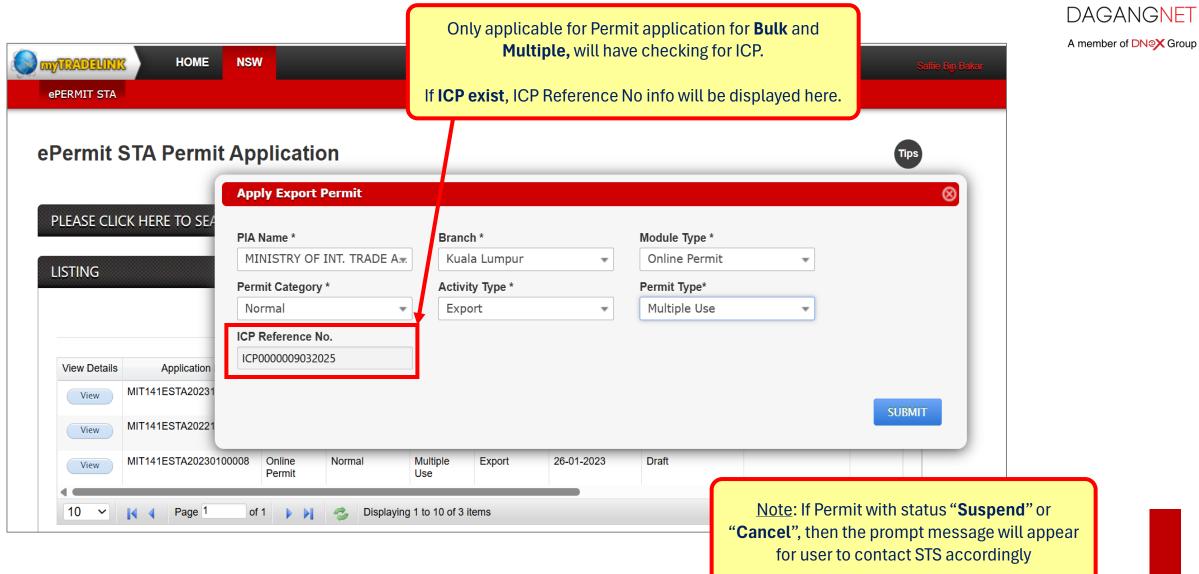




From the main menu dropdown, select ICP Application

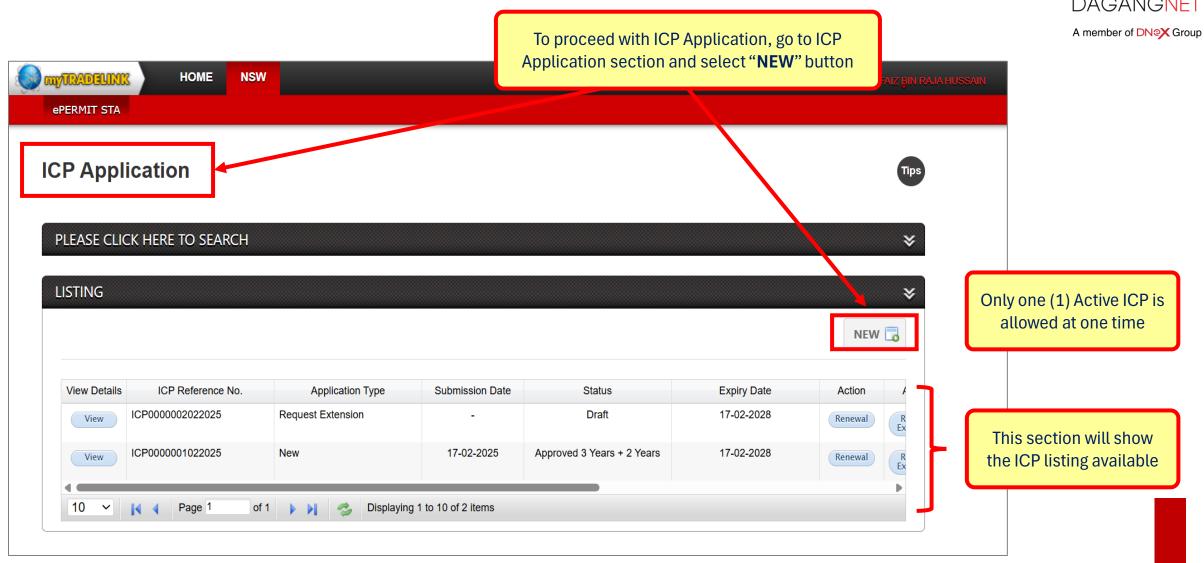
#### Check ICP (for Trader)





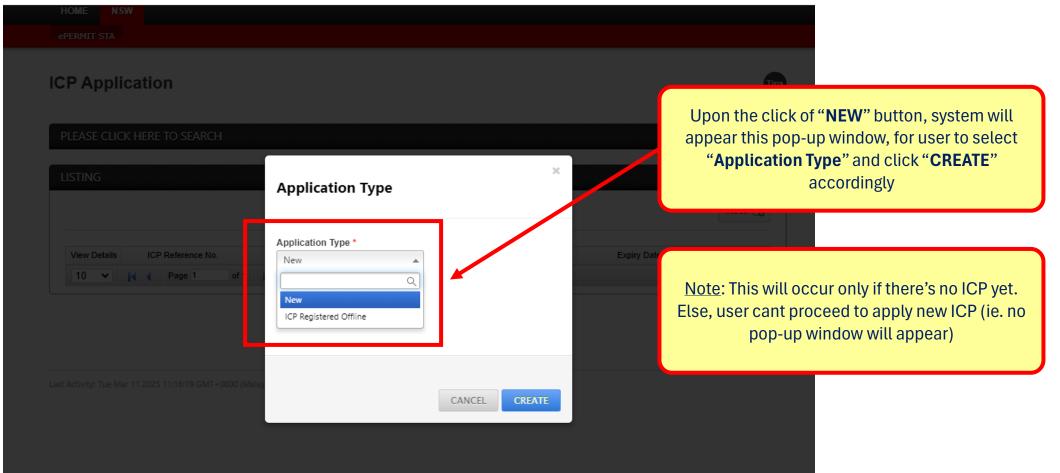
#### ICP Application (for Trader)

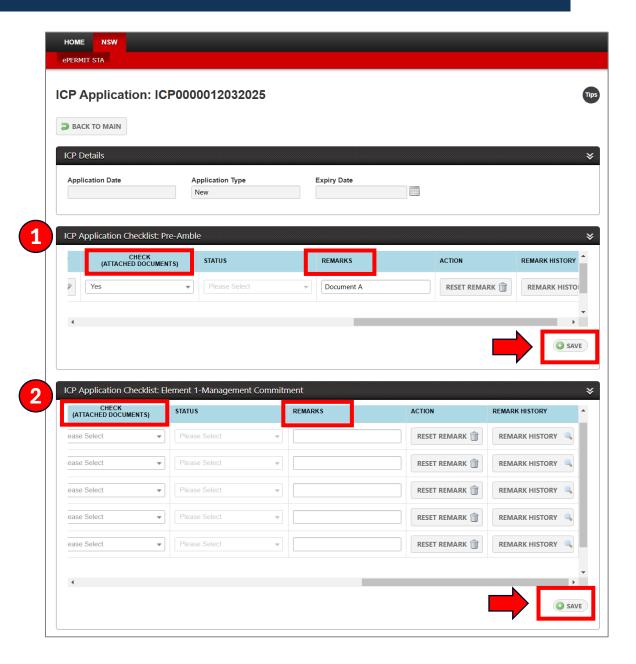






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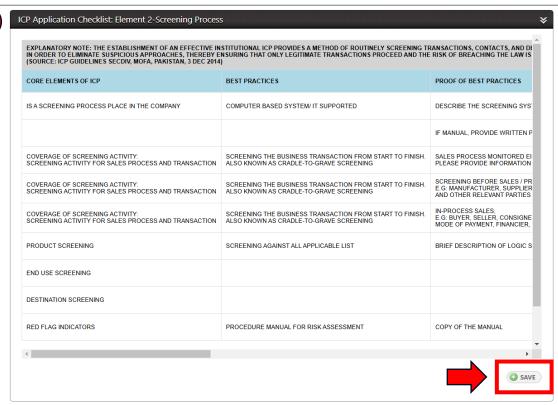




User will be required to update this section (that was split into 7 panels) accordingly:

- Each panel will have Attachment section and Remarks column
- Trader can fillup the remark and upload the attachment, but ensure to SAVE individually for each Panel respectively once done
- However, all panels are not mandatory. Thus, users to fillup panel that is related to them only

3



ICP Application Checklist: Element 3-Training

CHECK (ATTACHED DOCUMENTS)

STATUS

REMARKS

ACTION

REMARK HISTORY

RESET REMARK TORY

REMARK HISTORY

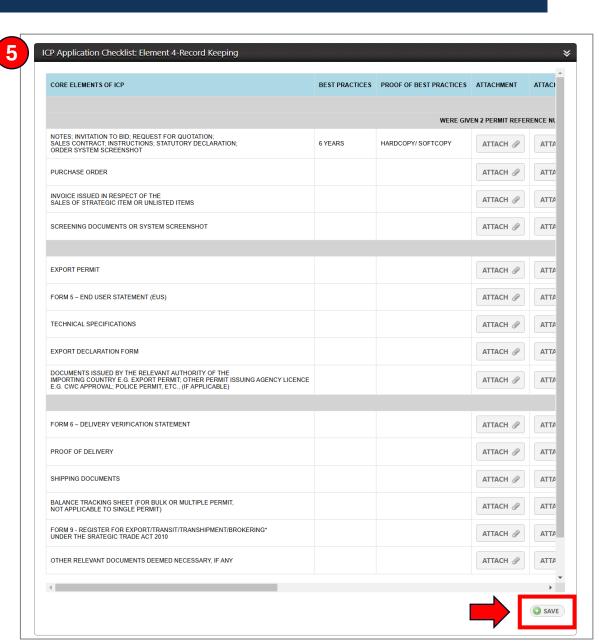
RESET REMARK TORY

REMARK HISTORY

RESET REMARK TORY

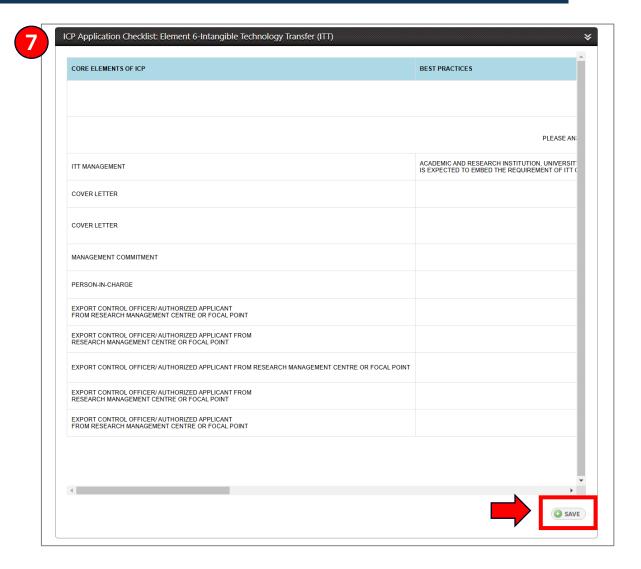
REMARK HISTORY

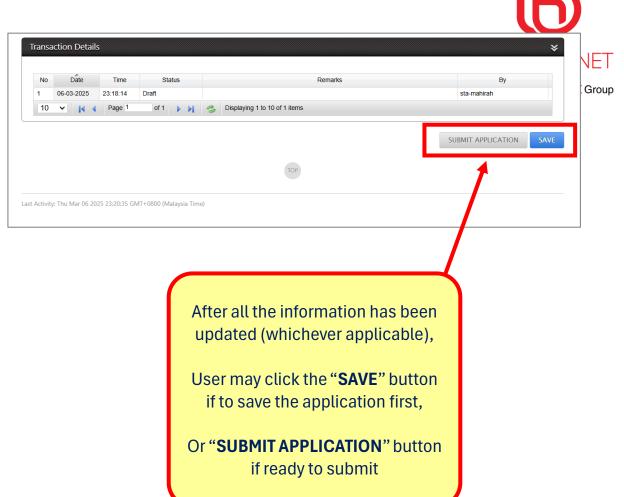




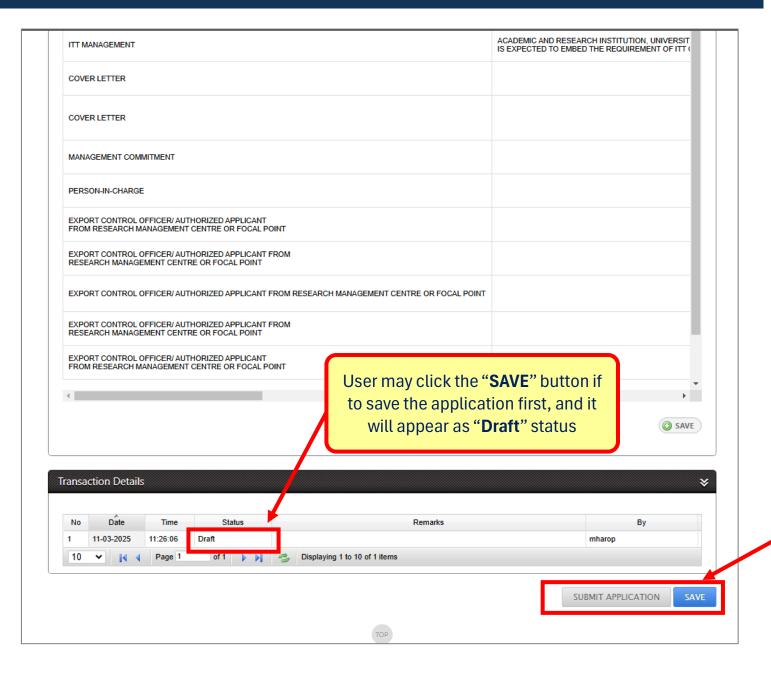


ICP Application Checklist: Element 5-Audit CORE ELEMENTS OF ICP BEST PRACTICES PROOF OF BEST PRACTICES IT REFERS TO TH AUDIT RECORDS IT SYSTEM AUDIT (IF APPLICABLE) AT LEAST ONCE A YEAR AUDIT RECORDS PROCESS AUDIT AT LEAST ONCE A YEAR DOCUMENTATION AUDIT AT LEAST ONCE A YEAR AUDIT RECORDS GUIDANCE TO COMPANY EMPLOYEES REGARDING NOTIFICATION. CORRECTIVE ACTION MECHANISM FOR NON-COMPLIANCE ESCALATION, AND CORRECTIVE ACTION FOR TIMES WHEN THERE METHODOLOGY/ SOP TO PRE' TO EXPORT CONTROL RELATED MATTERS ARE PROBLEMS OR SUSPECTED PROBLEMS WITH EXPORT TRANSACTIONS GUIDANCE TO COMPANY EMPLOYEES REGARDING NOTIFICATION, HOW IS THE DECISION FOR TY CORRECTIVE ACTION MECHANISM FOR NON-COMPLIANCE ESCALATION, AND CORRECTIVE ACTION FOR TIMES WHEN THERE TAKEN IS MADE? EG: SPECIFIE ARE PROBLEMS OR SUSPECTED PROBLEMS WITH EXPORT TRANSACTIONS DECISION BY MANAGER, ADVI GUIDANCE TO COMPANY EMPLOYEES REGARDING NOTIFICATION CORRECTIVE ACTION MECHANISM FOR NON-COMPLIANCE ESCALATION, AND CORRECTIVE ACTION FOR TIMES WHEN THERE COMMUNICATION TO THE REL TO EXPORT CONTROL RELATED MATTERS ARE PROBLEMS OR SUSPECTED PROBLEMS WITH EXPORT TRANSACTIONS GUIDANCE TO COMPANY EMPLOYEES REGARDING NOTIFICATION CORRECTIVE ACTION MECHANISM FOR NON-COMPLIANCE ESCALATION, AND CORRECTIVE ACTION FOR TIMES WHEN THERE DOCUMENTATION TO RECORE TO EXPORT CONTROL RELATED MATTERS ARE PROBLEMS OR SUSPECTED PROBLEMS WITH EXPORT TRANSACTIONS





## ICP New Application Submission (for Trader)

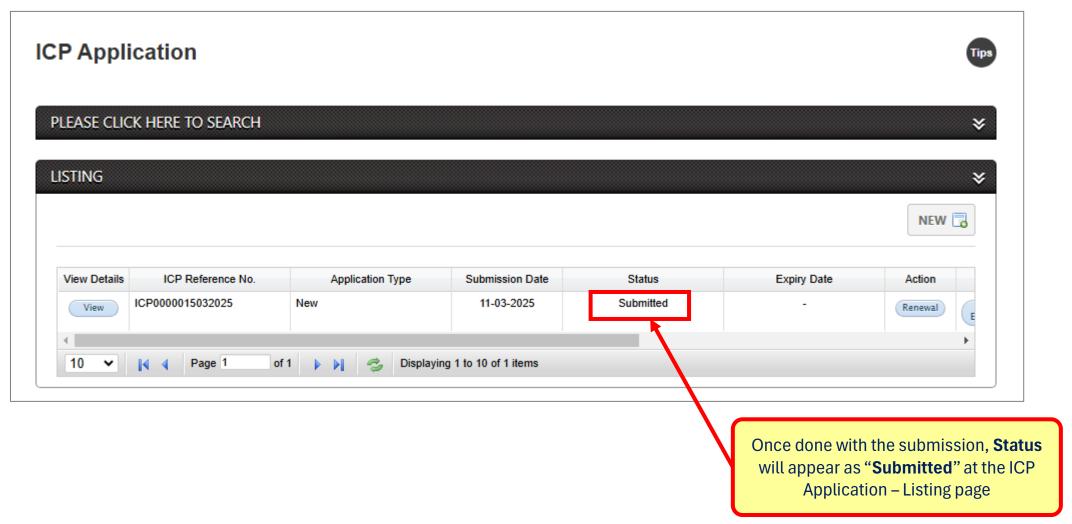




Else, user to click "SUBMIT APPLICATION" button if ready to submit

### ICP Application (for Trader)





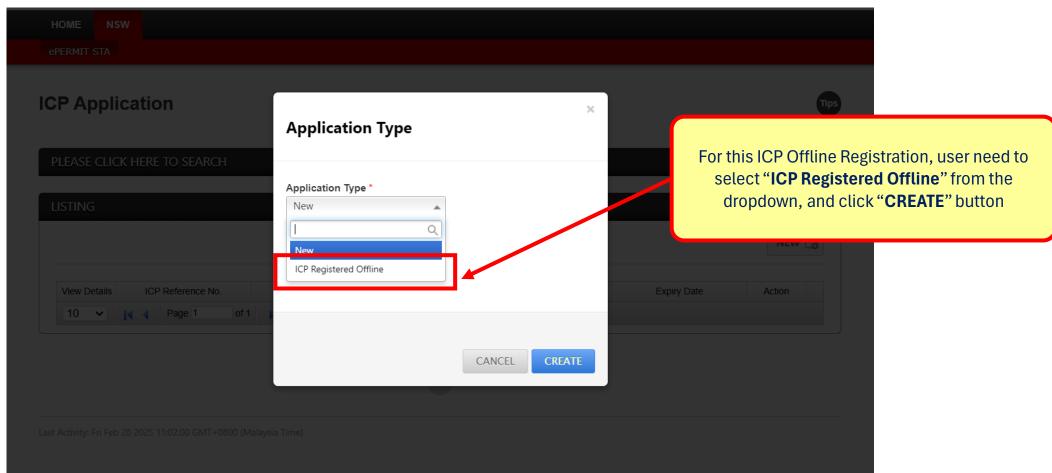


## ICP Module: For TRADER

# 2 Offline Registration

#### ICP Offline Registration Application (for Trader)





#### ICP Offline Registration Application (for Trader)



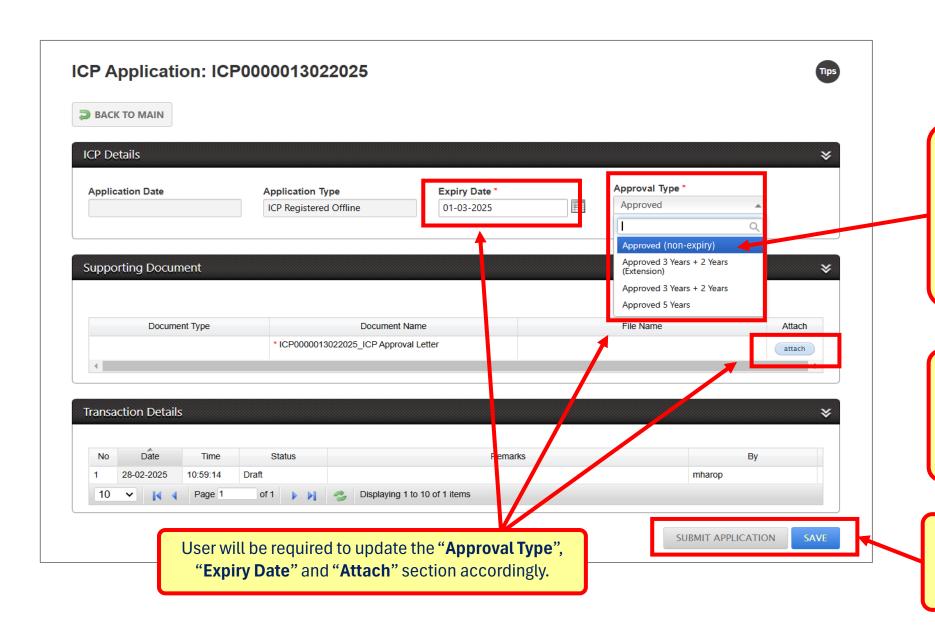
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For **Approval Type**, there will be options available as per the dropdown list.

Note: "Approved" will refer to the non-expiry type and user may put the "Expiry Date" as BLANK

Note: ICP Offline Registration will be auto-approved once verified by Verifier (only 1 level of Officer process only)

Once done, click **"SAVE"** to save as draft, or **"SUBMIT APPLICATION"** button if ready to submit



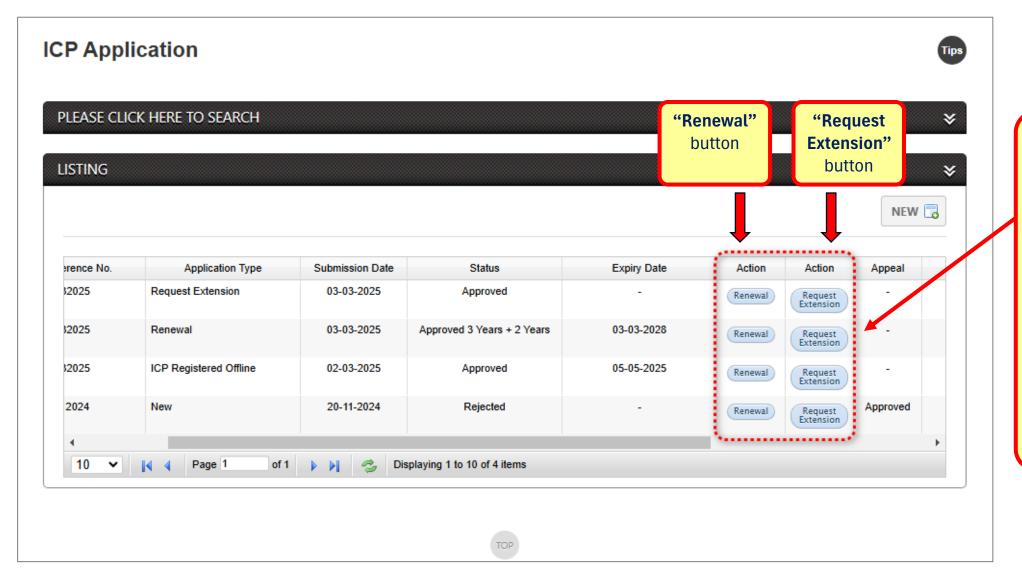


## ICP Module: For TRADER

3 Renewal

### Renewal & Request Extension Process





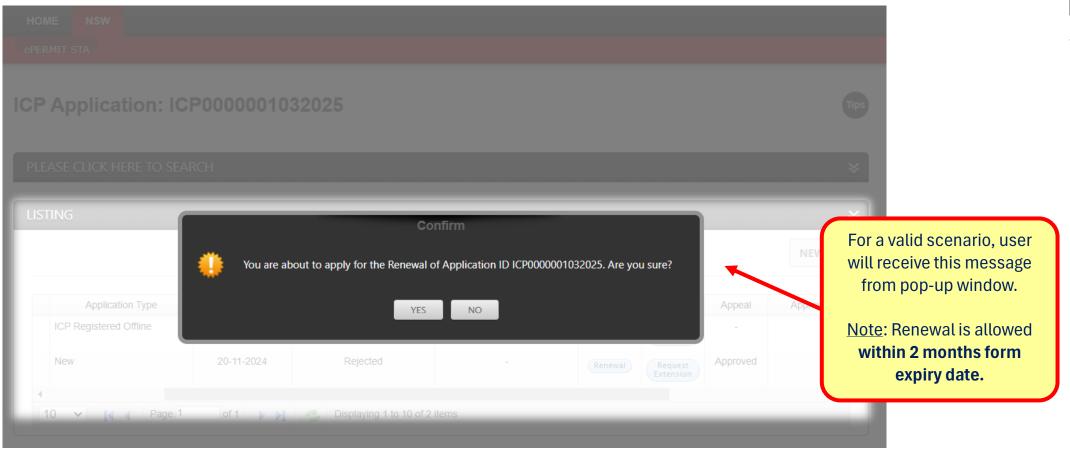
All button will be visible for each row.

However, it will have clickable action on case to case basis only (ie. Referring to type of expiry).

Note: If it's not a valid case, prompt message will appear upon user clicking on the button.

#### ICP Renewal (for Trader)

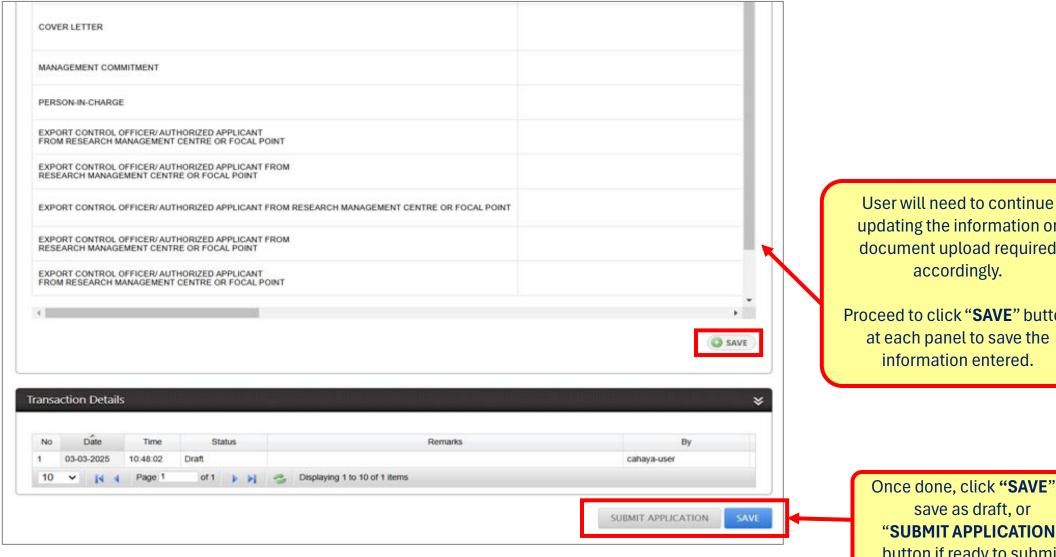




#### Submit ICP Renewal (for Trader)



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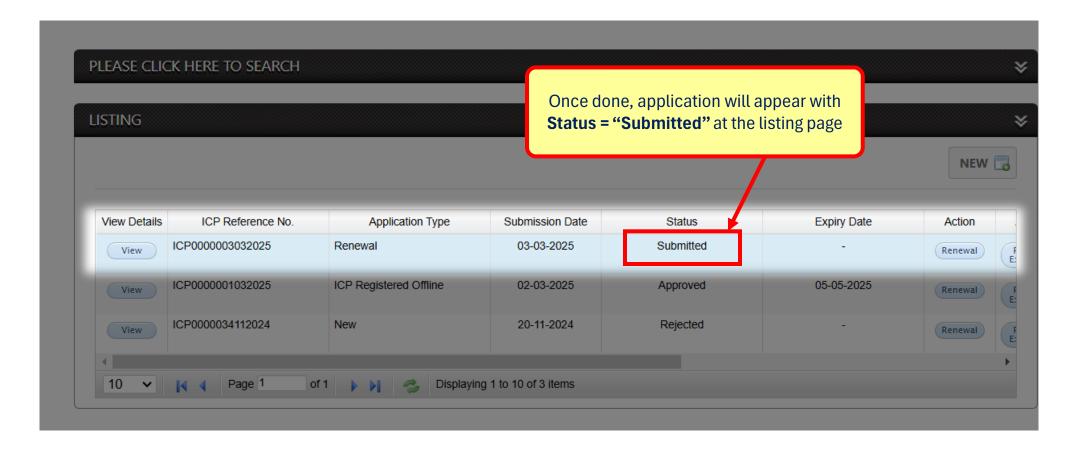
updating the information or document upload required

Proceed to click "SAVE" button at each panel to save the

> Once done, click "SAVE" to save as draft, or "SUBMIT APPLICATION" button if ready to submit

#### ICP Renewal Submitted (for Trader)





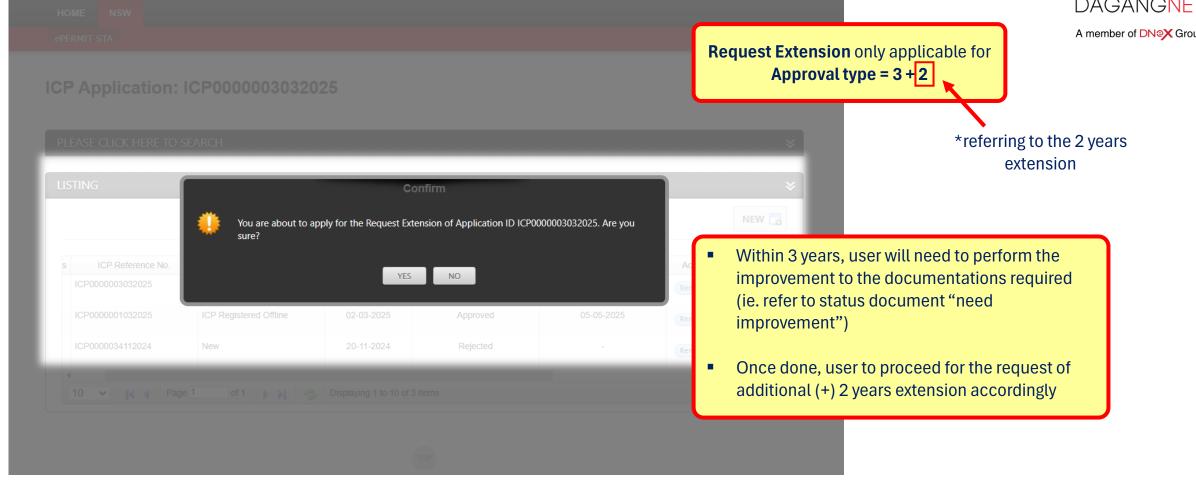


## ICP Module: For TRADER

4 Extension

#### Request Extension (for Trader) -1

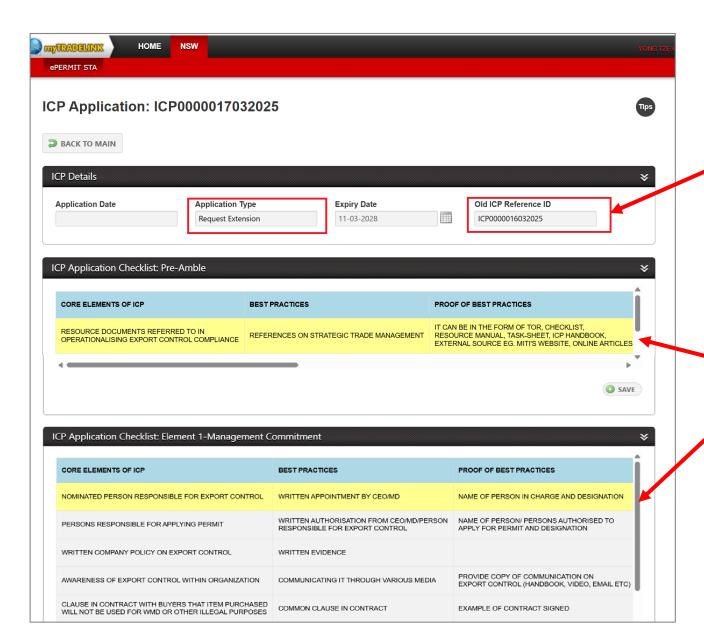




#### Request Extension (for Trader) -2



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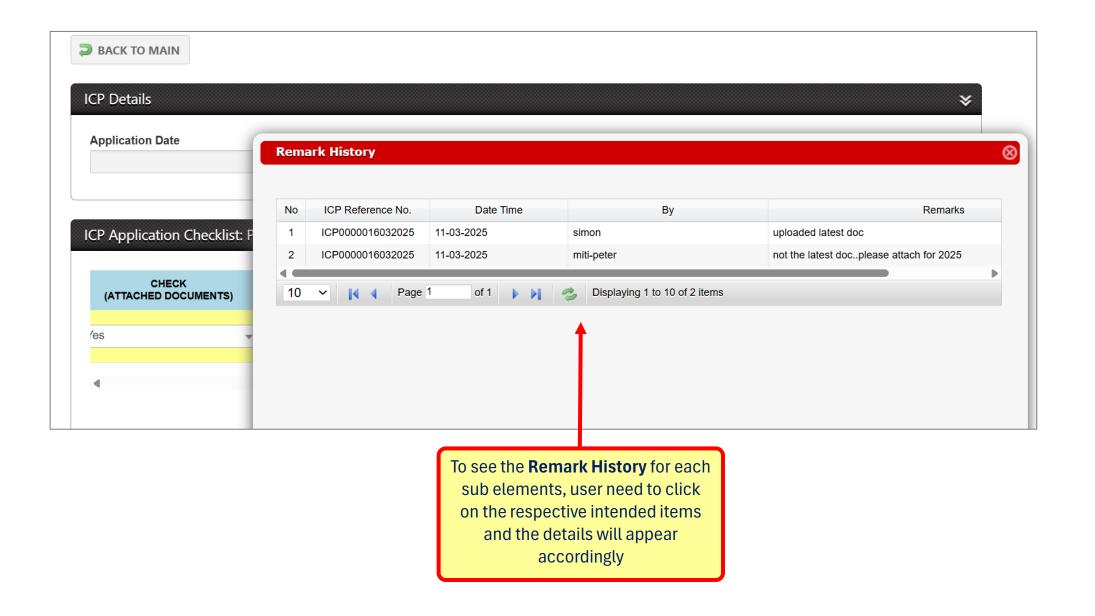
Info on the **Application Type** and **Old ICP Reference ID** will be displayed as well

User will perform this at 'new screen', where system will assist to **highlight** the required part that "need improvement" only for user's action

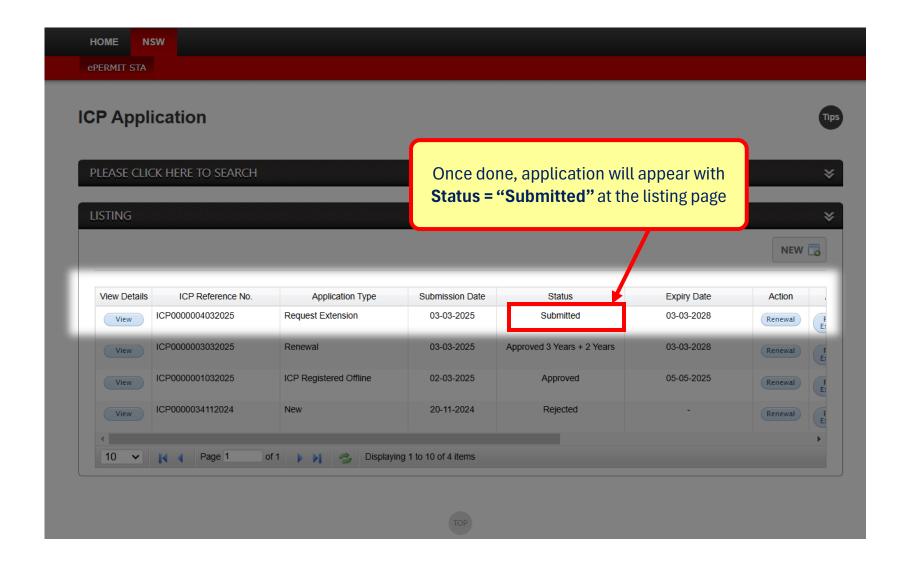
Note: The impacted column will appear in **yellow** colour in the system

### Request Extension (for Trader) -3





### Submit Request Extension (for Trader)





#### **Print ICP Approval Letter**



#### KEMENTERIAN PELABURAN, PERDAGANGAN DAN INDUSTRI MALAYSIA MINISTRY OF INVESTMENT, TRADE AND INDUSTRY

Menara MITI No.7, Jalan Sultan Haji Ahmad Shah, 50480 Kuala Lumpur, MALAYSIA



Tel: 603 8000 8000 Faks (Fax): 603 6206 4693 Laman Web (Web) : www.miti.gov.my E-mail(E-mail): webmiti@miti.gov.my

: MITI.100-11/2/45 Jil. 3(022)

Tarikh : 03 Mac 2025



Tuan,

#### KELULUSAN STATUS INTERNAL COMPLIANCE PROGRAMME (ICP) DI BAWAH AKTA PERDAGANGAN STRATEGIK 2010 (STA 2010)

Dengan hormatnya saya merujuk kepada perkara di atas.

- 2. Selaras dengan komitmen MITI dalam meningkatkan fasilitasi perdagangan kepada pihak industry, Sekretariat Perdagangan Strategik (STS), Kementerian Pelaburan, Perdagangan dan Industri (MITI) bersetuju untuk tidak menetapkan tarikh tamat status ICP bagi syarikat yang telah memenuhi kriteria pematuhan.
- Mengambilkira ketetapan tersebut. Syarikat boleh meneruskan permohonan Permit STA Pelbagai Kali atau Pukal (Multiple-use and Bulk STA Permit) dengan melampirkan surat ini dalam sistem ePermit STA.
- Bagi memastikan pematuhan syarikat kepada kriteria ICP adalah memuaskan, STS bersama agensi-agensi berkaitan akan menjalankan audit dari semasa ke semasa. Adalah diingatkan bahawa status ICP boleh dibatalkan sekiranya tahap pematuhan syarikat tidak memuaskan.
- Pihak syarikat boleh menghubungi urusetia ICP (icp.sts@miti.gov.my) sekiranya mempunyai sebarang pertanyaan lanjut berhubung perkara ini.



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#### Sample approved ICP Letter for "non-expiry" type

Sekian, terima kasih,

"MALAYSIA MADANI"

"BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah

s.k.

Ketua Pengarah Lembaga Perlesenan Tenaga Atom Kementerian Sains, Teknologi & Inovasi Batu 24, Jalan Dengkil 43800 Dengkil **SELANGOR** 

Ketua Jabatan Perdagangan Strategik Bahagian Pelesenan dan Pemantauan Suruhanjaya Komunikasi dan Multimedia Malaysia MCMC HQ Tower 1 Jalan Impact Cyber 6 63000 Cyberjaya **SELANGOR** 

Pengarah Bahagian Penguatkuasaan Farmasi Program Perkhidmatan Farmasi Kementerian Kesihatan Malaysia Lot 36, Jalan Prof Diraja Ungku Aziz 46200 Petaling Jaya **SELANGOR** 

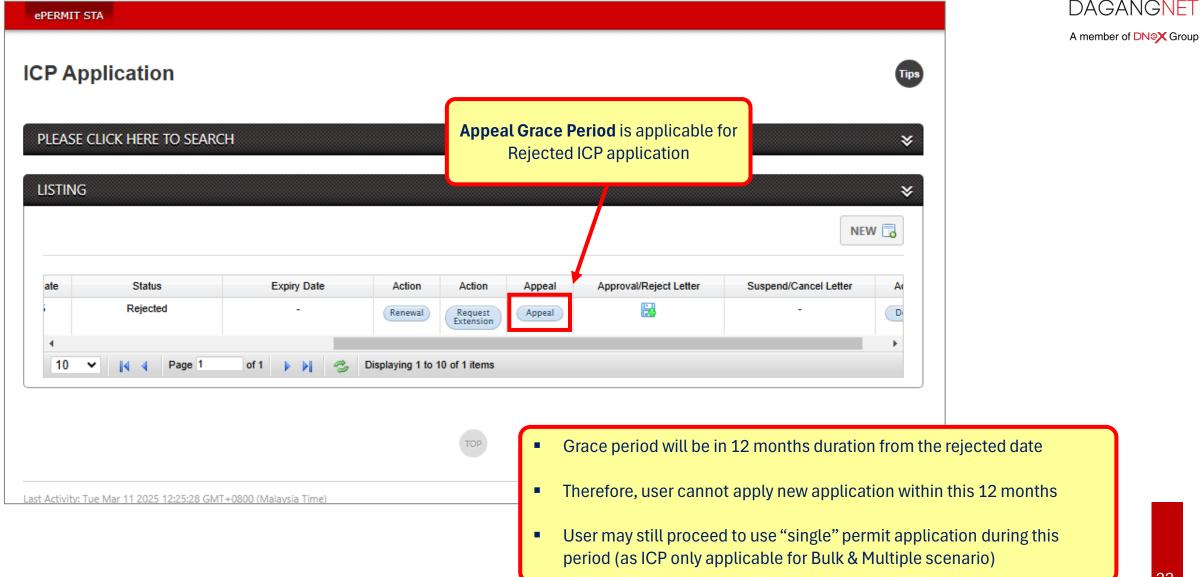


## ICP Module: For TRADER

5 Appeal

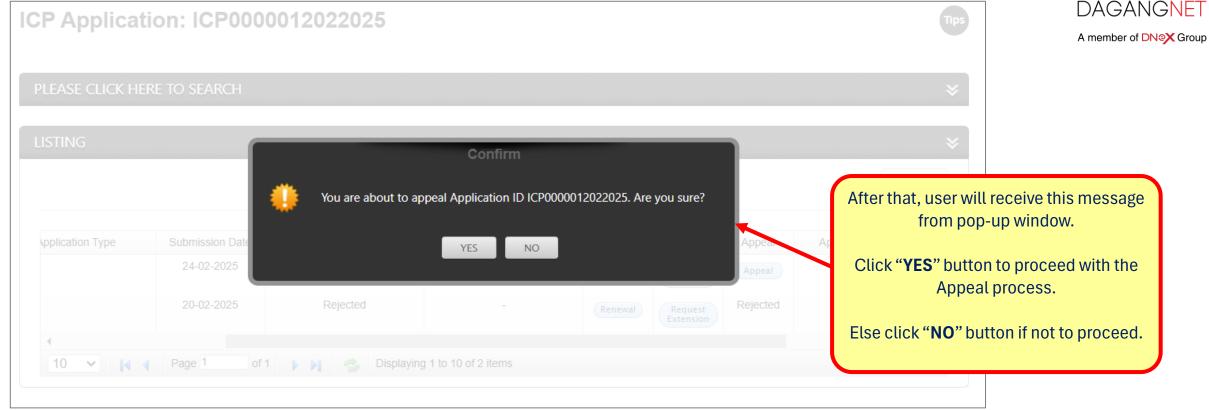
#### Appeal Grace Period (for Trader)





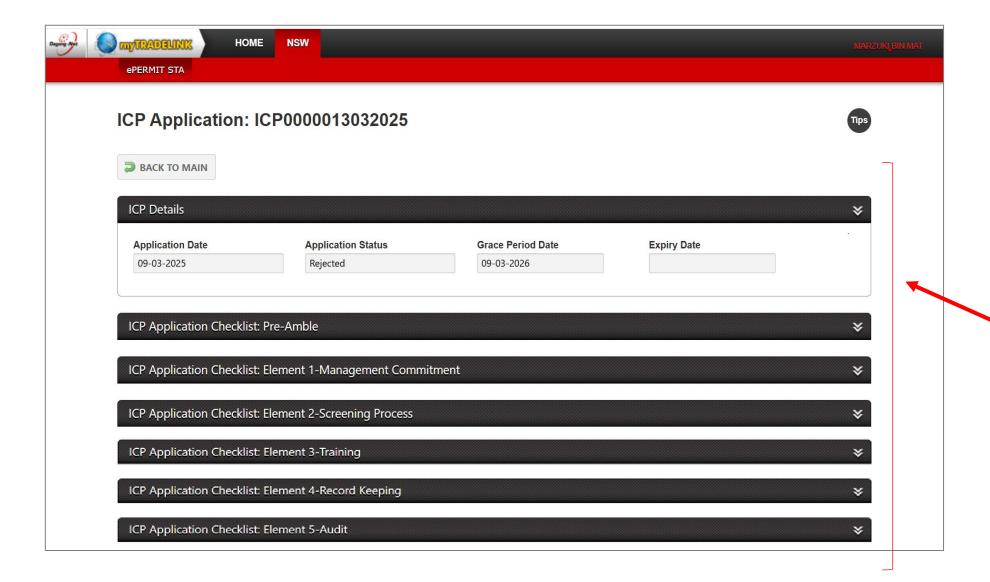
#### Create New Appeal Grace Period (for Trader)





### Appeal Details (for Trader) -1





User to check the information entered accordingly for each sections

## Appeal Details (for Trader) -2

Appeal Supporting Document



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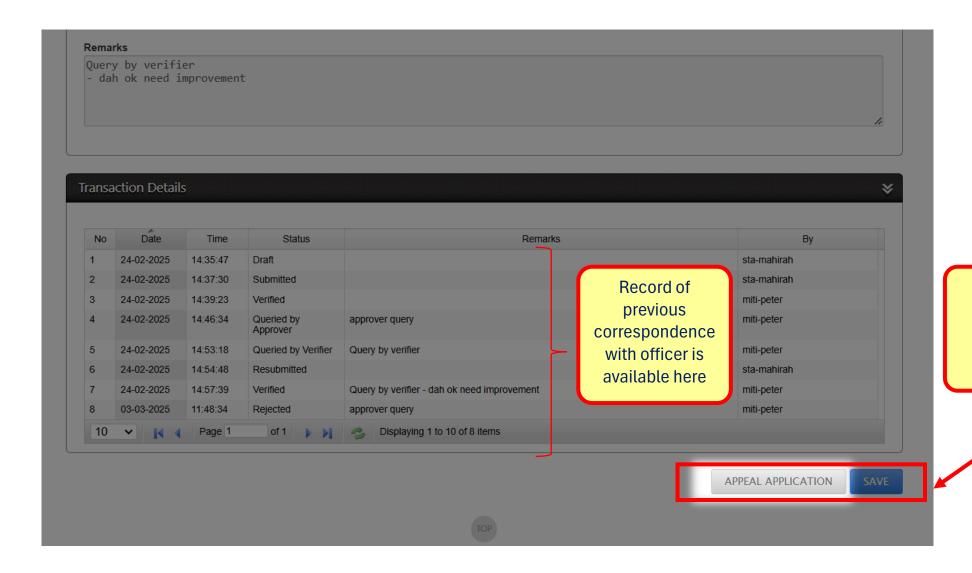
Verifier's Recommendation
Remarks
Verifier suggest to reject and assigned to asmidar adbul rahman

Transaction Details No Date Time Status Remarks By 20-11-2024 16:27:57 Draft cahaya-user 20-11-2024 16:28:57 Submitted cahaya-user 20-11-2024 16:30:30 Verified Verifier suggest to reject and assigned to asmidar adbul rahman miti-peter 20-11-2024 16:31:38 Rejected Nak cuba reject pulak miti-asmidar 21-11-2024 09:34:08 Rejected Submited Appeal for Grace Period cahaya-user 21-11-2024 10:12:11 Rejected Approved Appeal for Grace Period for Rejected Application miti-asmidar Page 1 Displaying 1 to 10 of 6 items

Trader can attach any supporting letter received from STS (if applicable), at this section

#### Appeal Submitted (for Trader) -1

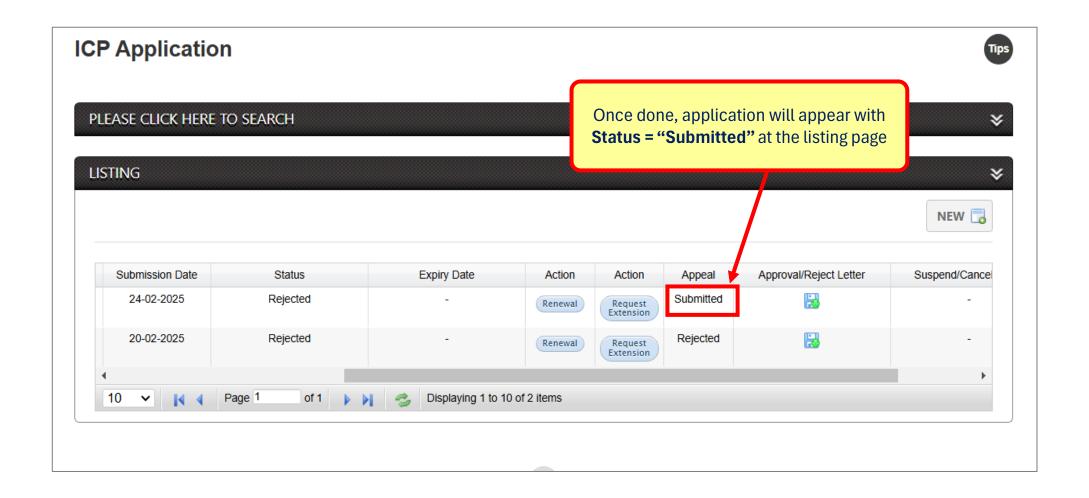




Once done, click **"SAVE**" to save as draft, or **"APPEAL APPLICATION"** button if ready to submit

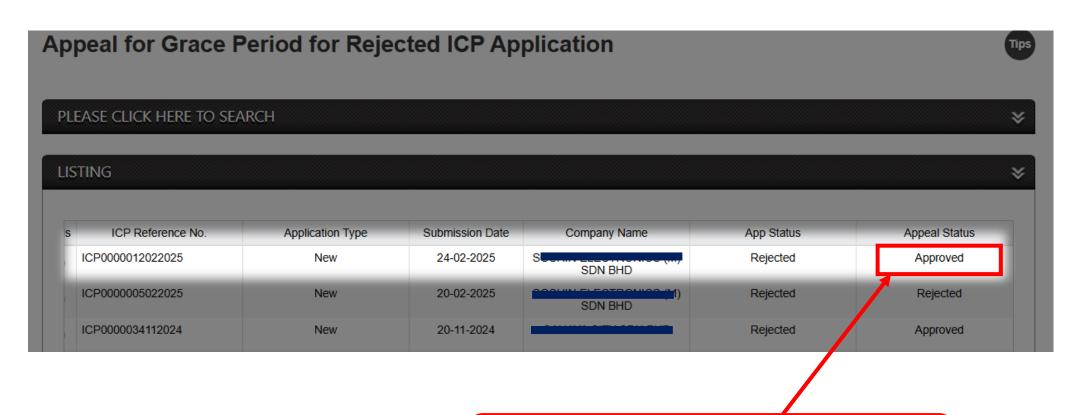
## Appeal Submitted (for Trader) -2





### Appeal Approved (for Trader)





Once approved by Officer, **Appeal Status** will appear as "**Approved**" in the Listing page.

Note: During approval process, Officer will have the option to update the approved Grace Period date accordingly



## ICP Module: For TRADER

**6** Suspend/ Cancel

#### Print Suspend/ Cancelled ICP Letter (for Officers)



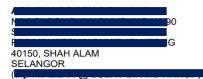
#### KEMENTERIAN PELABURAN, PERDAGANGAN DAN INDUSTRI MINISTRY OF INVESTMENT, TRADE AND INDUSTRY

MALAYSIA **MADANI** 

Menara MITI No.7, Jalan Sultan Haji Ahmad Shah, 50480 Kuala Lumpur,

Tel: 603 8000 8000 Faks (Fax): 603 6206 4693 Laman Web (Web): www.miti.gov.my E-mail(E-mail): webmiti@miti.gov.my

Rujukan : MITI.100-11/2/45 Jil. 3(030) Tarikh : 06 Mac 2025



Tuan.

PEMAKLUMAN PENGGANTUNGAN STATUS INTERNAL COMPLIANCE PROGRAMME (ICP) DI BAWAH AKTA PERDAGANGAN STRATEGIK 2010 (STA 2010)

Dengan hormatnya saya merujuk kepada perkara di atas.

- 2. Untuk makluman, Sekretariat Perdagangan Strategik (STS), Kementerian Pelaburan, Perdagangan dan Industri telah membuat semakan dan penilaian ke atas syarikat tuan di bawah Akta Perdagangan Strategik 2010 (STA 2010) dan mendapati bahawa tahap pematuhan syarikat kepada peruntukan / keperluan semasa di bawah STA 2010 adalah tidak memuaskan.
- 3. Sehubungan itu, pihak STS memutuskan untuk menggantung kelayakan syarikat tuan sebagai syarikat berstatus Internal Compliance Program (ICP) di bawah STA 2010 berkuat kuasa serta merta. Syarikat tuan juga tidak lagi layak untuk memohon permit Kegunaan Pelbagai Kali dan permit Pukal (Multiple-use and Bulk STA Permit) sepanjang tempoh kelulusan berkuat kuasa.
- 4. Syarikat perlu melalui tempoh penangguhan (grace period) sekurang-kurangnya selama 12 bulan dari tarikh surat ini sebelum dapat mengemukakan permohonan baharu kepada STS. Ini bagi membolehkan syarikat melaksanakan tindakan sewajarnya bagi memperbaiki tahap pematuhan kepada STA 2010.
- 5. Keputusan ini juga tidak menjejaskan kelayakan syarikat untuk memohon permit jenis Sekali Guna (Single-use permit) di bawah STA 2010 sepanjang tempoh penangguhan. Sebarang pertanyaan lanjut berhubung perkara ini boleh dikemukakan kepada urusetia ICP melalui emel <a href="mailto:icp.sts@miti.gov.my">icp.sts@miti.gov.my</a>.

Sekian, terima kasih.

"MALAYSIA MADANI"

"BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah,

Sekretariat Perdagangan Strategik Kementerian Pelaburan, Perdagangan dan Industri **Sample letter** to be issued to Trader for **Suspend/ Cancelled of ICP**.

For any queries, Trader can contact MITI STS accordingly.

#### Note:

For Suspend status, user may still have opportunity to fulfill the missing requirement, and Officer may unsuspend the status should the criteria manage to be complied.

However, **for Cancel status**, there will be no uncancelled process in place.



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#### **THANK YOU**

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